Town of Skaneateles Highway Department Policy on Mailboxes

Mailboxes and posts are replaced *only* if hit by Town snowplow equipment, so check your mailbox, newspaper box and the supporting posts in the fall. If the post is shaky chances are the post is unstable in the ground and will not withstand the pressure of flying snow. Check your mailbox for loose or missing parts. Replacement boxes are standard black or white metal boxes installed on a 4x4 post. The Town is not responsible for replacing designer boxes, posts or any style of newspaper box. (If you have such a box, you may want to consider removing it for the winter months and replacing it with a standard box.) Boxes need to be installed per US Post Office regulations. If we find it is our responsibility, the Town will come to your residence and fix your mailbox so you can receive mail. Sometimes a temporary fix is done until time and weather permits. Mailboxes are erected in the Town right-of-way, and we perform this service as a courtesy to our residents.